

## STATE LICENSING NOTICES

### **SPECIAL NOTICE FOR COLORADO RESIDENTS**

If there are questions or concerns regarding a transaction with Green Dot Corporation, please contact the Colorado Division of Banking at 303-894-7575 or by mail at:

**Colorado Division of Banking  
1560 Broadway, Suite 975  
Denver, Colorado 80202**

Consumer complaints should be in writing, providing as much detail as possible. Please include the following information:

- The name of the institution and the name of any person(s) at the institution with whom the complainant has had contact. Include telephone number(s) and addresses.
- A complete description of the complaint and any efforts that have been made to resolve the complaint directly with the institution.
- Copies of any available documentation supporting the complaint and efforts toward resolution.
- Any suggestions regarding a preferred resolution of the complaint.

### **SPECIAL NOTICE FOR MARYLAND RESIDENTS**

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Green Dot Corporation,  
**NMLS ID # 914924 at 1100 North Eutaw Street, Suite 611, Baltimore, MD 21201, phone 888-784-0136**

### **SPECIAL NOTICE FOR TEXAS RESIDENTS**

If you have a complaint, first contact the consumer assistance division of **Green Dot Corporation at 1-866-795-7597**, if you still have an unresolved complaint regarding the company's money transmission or currency exchange activity, please direct your complaint to the Texas Department of Banking.

#### **In Person or U.S. Mail:**

Texas Department of Banking  
2601 North Lamar Boulevard  
Suite 300  
Austin, TX 78705-4294

#### **Telephone:**

1-877-276-5554 (toll free)

#### **Fax:**

512-475-1313

#### **E-Mail:**

[consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov)

#### **Website:**

[www.dob.texas.gov](http://www.dob.texas.gov)